

Selecting Metrics for Industrial Ergonomics

| Common Metrics | | | | |
|---|------|---|-----------------------|---|
| Timing | Site | | Division or Corporate | |
| Launch/ Year 1 Metrics | S1 | % of people completing assigned training | C1 | % of sites with hierarchy built out for Industrial Ergonomics |
| | S2 | % targeted job or # of assessments completed | C2 | % of sites with an implementation plan completed |
| | S3 | # of improvements implemented | C3 | % of sites with an ergonomics team |
| | S4 | # of engineering improvements implemented | C4 | % of ergonomics teams with ≥ 4 job functions represented on team |
| Ongoing Metrics | S5 | Improvement (points, %, or just documented improvement) in annual process review score | C5 | % of sites with process review completed |
| | S6 | % of new workstations/jobs that are high risk upon installation | C6 | Overall organization <define percentage> reduction in risk score |
| | S7 | % of new workstations that were evaluated with Design Guidelines for Ergonomics before arrival/installation at site | | Any site level ongoing metric can also be appropriate to track at Division or Corporate level |
| | S8 | % or # of jobs that are high risk for the Whole-Body Assessment | | |
| | S9 | % or # of jobs that have high manual material handling risk | | |
| | S10 | % or # of jobs that are high risk at least 1 body segment | | |
| | S11 | % or # of jobs with a <define value> reduction | | |
| Metrics Addressing Specific Issues | S12 | % of ergonomics team attending meetings | | |
| | S13 | % of job assessments with Direct Causes complete | | |
| | S14 | % of improvements with a Targeted Date assigned | | |
| | S15 | % of improvements with a Responsible Person assigned | | |
| | S16 | % of improvements more than <define timeframe> overdue | | |
| | S17 | % of improvements in "Waiting for Decision" longer than <define timeframe> | | |
| | S18 | % of improvements with a decision made within <define timeframe> | | |